



## WORKFORCE DENTAL PROVIDER GUIDE

### Traumatic Dental Injury Partnerships for Qualified Dental Practices

We specialize exclusively in injury-driven dentistry — and we protect practices through structured **pre-authorization**, single-point communication, and available **same-day guaranteed payment**.

#### ◆ WHAT TYPE OF CASES YOU'LL SEE



#### True traumatic dental injury cases

Workforce specializes exclusively in **trauma-driven dentistry**, including:

- fractured and avulsed teeth
- occlusal **trauma**
- facial and **oral injuries**
- injury-driven **restorative care**
- surgical and **specialty treatment**

These are not routine hygiene or low-value referrals. They are **injury cases where proper authorization and financial protection make all the difference**.

Manage serious dental injury referrals seamlessly through Workforce.

## HOW THE WORKFORCE MODEL WORKS

### Predictable. Pre-authorized. Protected.

Our entire process is designed to remove uncertainty from injury dentistry.

#### With Workforce:



✓ Rates are agreed to before treatment

✓ Written authorization is issued before the patient is scheduled

Your office has **one point of contact** — no adjusters, no case managers

Workforce coordinates documentation requirements with payer

Providers are **paid exactly as authorized**

Same-day payment is available for authorized services once notes, E-form, imaging, and the invoice are submitted

**No surprise** reductions.

**No** carrier back-and-forth.

**No** guessing.

## WHO THIS IS FOR

### Who is a fit for Workforce partnerships

We typically partner with:

#### We typically partner with:

- ✓ general dentists comfortable treating trauma
- ✓ oral and maxillofacial surgeons
- ✓ endodontists
- ✓ prosthodontists
- ✓ restorative-focused practices
- ✓ TMJ specialists

#### Especially offices that:

- ✓ see trauma, emergency, or complex cases
- ✓ have avoided insurance/liability cases due to payment risk and adjuster friction
- ✓ want protected access to injury-driven dental referrals



## WHAT MAKES WORKFORCE DIFFERENT

**We didn't build a referral network.**

**We built a protection layer for dental practices.**

Many dental offices have stepped away from insurance and liability cases for good reason:

- 🛡️ unpredictable reimbursement
- 🛡️ post-treatment fee reductions
- 🛡️ delayed payments
- 🛡️ staff time lost to adjusters and case managers

**Workforce Dental was built specifically to eliminate those risks.**

We sit between the **payer** and the **dental office**, managing authorization, documentation flow, and reimbursement — so practices can focus on patient care, not claim friction.



**Workforce Dental was built specifically to eliminate those risks.**

# Provider FAQ

**What types of claims do you manage?**

**We built a protection layer for dental practices.**

## What types of claims do you manage?

Workforce Dental Solutions partners with **qualified dental practices** to deliver care for traumatic dental injuries while removing the financial and administrative burden that traditionally comes with insurance carriers. These cases can be anything from **liability, car accidents** to **traumatic workplace injuries**. Regardless of the claim type, the process is the same.

## How do I get paid?

Workforce manages the payer and authorization process. Your office works directly with **Workforce**. All rates and treatments are preauthorized before you see the patient so there are never any surprises or fee reductions.

## When will I get paid?

Workforce offers **same day payments to dental offices** for authorized services via credit card once required documentation is provided.

## What documentation is required once eval or treatment is completed?

We ask that you complete our electronic form (eForm) after every visit. Standard charts or notes must link the specific dental correlation report to the dental injury to the accident. Use the eForm's upload to submit your chart notes, radiographs, treatment plan, and all bills. This single submission provides the essential details needed to expedite

## Do I have to work with insurance carriers?

Workforce handles all payer communication and billing. You have one point of contact. and payment at Workforce Dental.



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